

WHAT WE OFFER

For R&D

- Technical Sales force with the ability to recommend the right products for your application.
- In-house technical staff available to give you sound advice on formulation issues & solve technical problems based on years of industry experience.
- A broad offering of reliable brands that take the uncertainty out of quality control.
- Prompt responses to your questions and requests.
- Notifications when your sample orders ship.
- Samples of most products stocked in our facility for faster shipments.

For Purchasing

- Dedicated Customer Service Representative assigned to your account.
- Great communication including timely order confirmations and responses to your inquiries.
- Broad product offering allows you to consolidate purchase orders and freight.
- Stocking of the items you buy regularly.
- Competitive pricing on a wide range of products.
- All your prices on one consolidated price list with new items or price changes highlighted. This list includes your item numbers for easy cross-reference.
- Accurate order, billing and shipping paperwork.
- Special handling on orders can include your custom requirements such as products labeled or COA's with your item number and/or purchase order number.
- Ability to accommodate urgent shipment requests.
- Assistance in sourcing products.
- Prompt resolution of issues.
- Timely shipment of your orders.
- Email notifications sent when your order ships.